Deans, Department Heads, Management Services Officers, Administrative Assistants:

The memo below is being sent to the dlist-l listserv. Thank you for serving as one of the representatives for your department to receive this memo. Please distribute this message to the colleagues in your department.

Thank you.

*****PLEASE GIVE WIDEST DISTRIBUTION*****

November 9, 2017

TO: Campus Community

FR: Andrew Vesper, Co-chair

Chief Social Worker

Michael Miller, Co-chair

Assistant Vice Chancellor for Enrollment Services (Interim)

RE: Assisting Students in Financial Distress
Dear UCSB Community,

As a reminder to the entire campus, we recently established a multi-disciplinary team to assist students who are experiencing a financial crisis. The UCSB Financial Crisis Response Team will work closely with Office of Financial Aid and Scholarships and other campus resources to evaluate and respond to students in urgent financial need. Our goal is to streamline the process of accessing financial assistance for students in need and provide a simple email point of contact for the campus when referring a student.

Depending on the individual situation, the student will either be asked to answer a few questions about the situation in an on-line form (via a link that will be emailed to them) or be asked to meet in person with an advisor in the Office of Financial Aid and Scholarships, or both. Students will be contacted within 24 to 48 hours of their referral. It is our hope that many urgent financial situations can be resolved through regular Financial Aid processes with the guidance and assistance of an advisor, but those that cannot be addressed in this way will be forwarded to the new Financial Crisis Response Team for review and consideration. This team will have access emergency funds that will allow for one-time grant awards to be made to students in cases that cannot be resolved in other ways by existing emergency funds or Financial Aid resources. This effort was put in place to help undergraduate students as well as graduate students. Additionally, an emergency loan program has been established to assist international students in need.

Financial Crisis Team Contact Information:

Financialcrisis@sa.ucsb.edu

For more information, please contact Financial Aid Advisor Rebecca Plotkin at rebecca.plotkin@sa.ucsb.edu

Thank you for your continued support of students in need and for referring any students who may need additional assistance.

Sincerely,

Andrew Vesper, co-chair
Chief Social Worker

Michael Miller, co-chair

Assistant Vice Chancellor for Enrollment Services (Interim)